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Assembly Instructions & User's Manual



12 GUN FIREPROOF SAFE	VPN:179498
18 GUN FIREPROOF SAFE	VPN:179499
24 GUN FIREPROOF SAFE	VPN:179500
30 GUN FIREPROOF SAFE	VPN:179501
48 GUN FIREPROOF SAFE	VPN:179503
64 GUN FIREPROOF SAFE	VPN:179504

IMPORTANT:

Please read this information and follow all safety rules carefully before operating your gun safe. Failure to do so will void your warranty.



Tip Over Hazard

A child or adult can tip the safe and be killed or seriously injured.

Failure to secure the safe as shown in these instructions can result in death or serious injury to children and adults.

Children should not play with or around the safe at any time.

Please keep this instruction manual for future reference

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LIFETIME WARRANTY

<u>Note</u>: Before beginning assembly of product, make sure all parts are present. Compare parts with package content list and hardware contents. If any part is missing or damaged do not attempt to assemble the unit. Contact customer service for replacement parts.

LIFETIME WARRANTY

Manufacturer will repair or replace at their sole discretion, any Redfield Gun Safe damaged by fire, forced entry or forced attack for the lifetime of the original owner.

Manufacturer will repair or replace at their sole discretion, any Redfield Gun Safe with defective parts, paint or lock for the lifetime of the original owner.

If Manufacturer deems a replacement safe to be sent, they will pay the freight costs to ship the replacement safe to the original owner.

This lifetime warranty is limited to the safe and expressly excludes any loss associated with the contents of the safe.

Manufacturer reserves the right to receive full evidence of your misfortune, such as a police report and/or homeowners statement of coverage. This warranty is not valid outside of the United States.

Proof of registration and copy of sales receipt must be on file at the time of claim. Visit our website at www.goodwillsafes.com to register your safe.

Lifetime warranty only applies to the original owner of the safe.

Manufacturer shall only be responsible and liable when the safe is used in compliance with the directions specified in your new Redfield Safe owner's manual.

Manufacturer requires that specific guidelines be followed for repair. The safe will be repaired in-home if possible (to include parts and labor); however, if factory replacement is necessary (at Manufacturer's sole discretion), the replacement will be shipped freight prepaid, curbside delivery.

This warranty is inclusive and is in lieu of any and all other warranties, express or implied. Specifically excluded are the warranties of merchantability and fitness for a particular purpose. This warranty is limited to the safe itself and/or its value and does not include consequential damages of any kind including, but not limited to, the contents in and of the safe.

DISCLAIMER-READ BEFORE SAFE SETUP

PLEASE READ THIS INFORMATION CAREFULLY BEFORE OPERATING YOUR REDFIELD SAFE.

DO NOT LOCK THIS MANUAL OR THE BACKUP KEYS IN YOUR SAFE

- Thank you for choosing a Redfield Safe to protect your valuables. We are committed to securing, organizing and protecting your most important documents, valuables and keepsakes.
- Your safe is built to last a lifetime. However, please understand that the locking mechanism has precision parts. If you experience any diffculty opening or closing your safe. DO NOT FORCE THE SAFE OPEN. Doing so may jam the components in the lock, which will require a safe technician to unlock your safe. This causes an inconvenience to you and may lead to a claim denial.
- If you experience problems or challenges with your safe, please contact us. Many issues can be quickly resolved without the product being returned.

SAFETY

• Safe bodies and doors are extremely heavy thus Manufacturer. Requires a minimum of two people to insure stability of the safe during installation. Always ensure proper installation, as laid out in this manual and do not open the door with the safe on an uneven or unstable floor. Ignoring this could result in serious injury or death.

FIREARM STORAGE

- If you choose to utilize this safe to store a firearm always follow proper firearm and local laws.
- Manufacturer strongly recommends that you do not store loaded firearms.
- Always follow the firearm safety rules set out by the firearm's manufacturer.
- A Redfield Safe or any other firearm storage device cannot take the place of other safety procedures including advising children of the dangers of firearms.
- Manufacturer and its distributors of the Redfield Safes do not recommend, suggest, advise, promote, or otherwise condone the ownership of use of firearms. We believe the decision to own or use a firearm is a serious decision that should only be made by an adult who has carefully considered the risks and benefits of such a decision.



01. REGISTRATION

Register your safe at www.goodwillsafes.com

By registering your Redfield safe we will be able to expedite and address any problems or challenges you may have which would otherwise require a notary letter and proof of payment.

REGISTRATION INFORMATION

The information you record onto this page will be required in the event you cannot access the contents of your Redfield Safe. Please fill out all the required information below and retain for your records and safe keeping.

PLEASE HAVE THIS INFORMATION READY PRIOR TO CALLING FOR TECHNICAL ASSISTANCE AT:

Contact Customer Service

Tel: (866) 350-0240

7:00 am to 10:00 pm CST (Daily)

Live Chat at: www.academy.com

Email: customerservice@goodwill.vn

PURCHASE DATE:
MODELNUMBER
MODEL NUMBER:
SERIAL NUMBER:
DETAILED MANE
RETAILER NAME:
CUSTOMER PHONE:
CUOTOMED EMAIL
CUSTOMER EMAIL:

12. LOW BATTERY WARNING



- This E-Lock is equipped to alert you when the batteries are low by illuminating the red light (center) when any button is pressed on the keypad. Please replace batteries immediately when receiving this warning.
- Always test the batteries when installing or replacing. If the red light comes on when a button is pressed you know the batteries are not fully charged.

13. E-LOCK QUIET MODE



- By activating the E-lock quiet mode, the safe will no longer make audible sound when interacting with safe, allowing for silent access.
- 1. To mute the E-Lock, enter the code [*633].
- 2. To turn the sound back on, enter code [*66].

14. LOCKED OUT OF YOUR SAFE

- In the event you have forgotten the security code your primary action will be to use your backup keys in order to gain access to your safe and follow the E-Lock Security Setup Code instructions, starting at step 2 of activating the plastic reset button.
- If you have lost your backup keys, you will need to contact customer service at the number below. Proof of purchase is required to obtain keys.

15. LOADING YOUR SAFE

- 1. Store ammunition separately from firearms.
- Do not put anything in your safe that will put pressure against the door when it is closed.
- 3. Select safe models have reinforced shelving, but as a good safety precaution store heavier items either on the floor of the safe, or away from the middle of the shelves.
- 4. When loading guns into your safe, make sure they rest securely against the cutouts provided in the gun racks to prevent accidental tipping when the door is closed.

16.MAINTAINING HINGES AND INTERNAL MECHANISMS

The hinges and internal locking mechanism are permanently lubricated, thus needing no maintenance. Opening the door panel of your safe may void your warranty. Always consult our customer service experts prior to doing so.

(12)

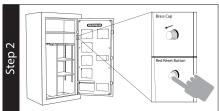
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11. SECURITY CODE SETUP FOR NON ILLUMINATED E-LOCKS

Important: It is necessary to re-program your safe with a new security code you have personally selected to provide maximum household security. Be careful, in choosing your new security code, you'll want to be sure that you can operate the unit quickly without making an error.

- Key in the preset factory code [123456#]. The right light will turn green. Turn the handle to ensure bolts are activated. Once confirmed return handle to starting position to lock bolts out.
- On the inside of the safe door, locate the small red plastic cap. Unscrew and remove the cap, you will now see the reset button. Press and release the reset button You will hear a beep. The yellow (left) light on the E-lock will illuminate so that you can enter your new code.
- 3. Enter your new 3 to 8 digit security code while the yellow (left LED) light is illuminated followed by the [*] symbol. Keypad will beep twice after pressing the [*] symbol. Reenter new code, now followed by the [#] symbol. The keypadwill flash yellow (left LED), beep twice, then flash green (right LED).
- 4. While the safe door is still open, confirm your newly entered security code. Confirm code by entering the 3-8 digit code followed by the [#]. If successful you will hear two beeps and the green light will illuminate, allowing you to retract the bolts.







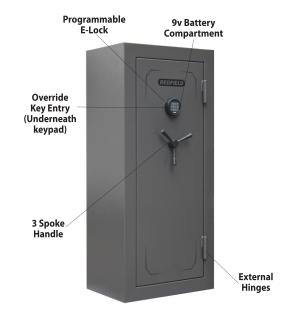


Note: Do not shut the safe door until you have confirmed your new security code at least 3 times to ensure your code has been saved and you can open the door successfully If the code fails, the yellow (left) light will flash and beep. Repeat the steps above until successful.

Warning: If the incorrect security code is entered 3 times you will have an automatic lockout for 20 seconds before you can enter your code again. If 3 additional failed attempts are made, the keypad will lockout for 10 minutes. Leave batteries in to go through lockout cycle. If batteries are removed the timer will restart zero.

02. UNDERSTANDING YOUR SAFE

Layouts vary by safe size





03. UNBOXING

WARNING: SAFES ARE HEAVY AND CAN BE UNSTABLE ON UNEVEN GROUND. PLEASE ENSURE EXTRA CAUTION WHEN DEALING WITH OR MOVING UNSECURED SAFES. WHILE UNBOXING BE SURE TO HAVE A SECOND PERSON HOLD AND STABILIZE THE SAFE TO KEEP IT FROM TIPPING, CAUSING INJURY, AND/OR DAMAGE TO THE SAFE AND SURROUNDING STRUCTURES.

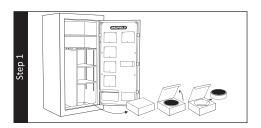
• Remove the packaging. If your safe is still on shipping feet you can simply lift the box up and off the safe once the strapping has been removed. If your safe does not have shipping feet you will need to carefully remove the box, ensuring not to damage the safe and/or injure yourself. You will want to have someone stabilize the safe when removing the cardboard and other packing material from underneath the safe.

04. INSPECTION

- Make sure to inspect your safe for shipping damage before accepting delivery. If you
 find any damage, please contact the delivery company (or carrier) immediately.
- Any damage not noted upon delivery must be reported within fifteen (15) days or there
 will be no recourse. Any noted damage at the time of delivery must be resolved with the
 delivery company and/or retailer. Shipping damage is not warrantable by
 Manufacturer

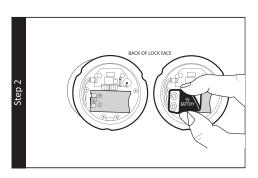
10. E-LOCK INSTALLATION

Remove lock face from box located inside of safe.

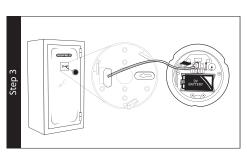


 The e-lock requires 1x9V alkaline battery. Locate the battery compartment on the back of the lock face. Insert the battery in the proper orientation.

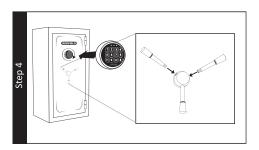
Warning: The batteries must be inserted with the correct polarity. Exhausted batteries must be removed from the product and discarded safely. Do not mix.



 Plug E-lock cable into the back of the E-lock. The cable connector will only fit one way into the connector in the lock face.



4. Align the lock face to the backer plate, with the lock face slightly rotated to the left. Turn clockwise until the E-lock clicks into place. Locate the two remaining handle spokes inside of the safe. Insert each individual spoke into a threaded opening and turn clockwise to install.



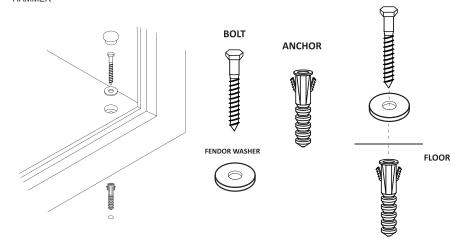
9. SECURING YOUR SAFE

WARNING: YOUR SAFE IS DESIGNED TO SUPPORT ITSELF WHEN THE DOOR IS OPENED. HOWEVER. CAUTION SHOULD BE USED TO AVOID TIPPING. WHILE SECURING YOUR SAFE BE SURE TO HAVE A SECOND PERSON HOLD AND STABILIZE THE SAFE TO KEEP IT FROM TIPPING, CAUSING INJURY, AND/OR DAMAGE TO THE SAFE AND SURROUNDING STRUCTURES. FAILURE TO DO SO WILL COMPROMISE THE SAFETY, SECURITY, AND WARRANTY OF THE SAFE.

TOOLS NEEDED TO BOLT SAFE TO A CONCRETE SURFACE

- DRILL/HAMMER DRILL
- DRILL BIT-1/2" (for installing into concrete with provided hardware)
- WRENCH/11/16" (17MM) SOCKET
- SAFETY GLASSES
- GLOVES
- OTHER SAFETY EQUIPMENT AS NEEDED

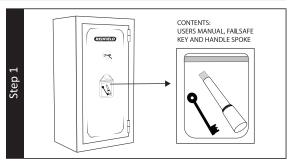
HAMMER



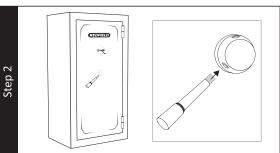
- 1. Use the hardware provided or consult your hardware retailer for fastening hardware for your particular mounting surface.
- 2. Open your safe door and locate and remove the four black caps on the safe floor. This will provide access to the factory drilled bolt down holes.
- 3. To secure your safe to the floor it will first be necessary to drill pilot holes in the floor surface.
- 4. Drill the appropriate diameter and depth of pilot holes based on the type of hardware being used and the type of floor surface. For the hardware provided (concrete floor installation) we recommend using a hammer drill and 1/2" concrete drill bit to drill holes the four corresponding in the concrete floor.
- 5. Insert and drive the plastic anchoring plugs into the pilot holes. You may need to use a hammer to fully insert the plugs into the pilot holes.
- 6. Secure the safe, by threading all 4 anchor bolts through the factory drilled bolt down holes in the bottom of the safe and ratcheting down tight.
- 7. Replace the four black caps onto the floor of the safe.

05. INITIAL ENTRY

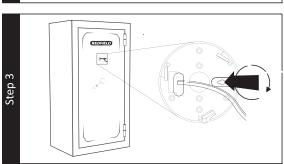
1. Locate the override kevs and single handle spoke inside the plastic bag hanging on the front of the safe.



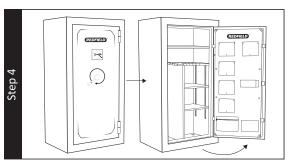
2. Install the single handle spoke handle by inserting into one of the threaded openings and twisting clockwise until vou feel the spoke fully lock into place.



3. Locate the keyhole in the backer plate. Insert and turn the override key clockwise from 9 to the 1 o'clock position to unlock.



4. Turn the handle clockwise until the safe door opens. Once open, turn the handle back to its starting position so the bolts are open and extended. Turn counter clockwise to original psition. Remove key.



06. PROPER PLACEMENT AND MOVING OF SAFE

WARNING: SAFES ARE VERY HEAVY AND AWKWARD TO HANDLE. PLEASE USE THE UTMOST CARE IN MOVING THE SAFE. UTILIZING A TRAINED PROFESSIONAL WITH PROPER MOVING EQUIPMENT IS HIGHLY RECOMMENDED.

The location of the gun safe is very important and the utmost care should be taken during this consideration.

- 1.To maximize the fire protection of your safe, we recommend you place the safe in lower levels in your home where fire temperatures are lower and away from highly combustible materials.
- 2.To maximize burglary protection and stability, securing the safe to the floor is recommended.
- 3.Manufacturer recommends that you store your safe in a closet, office, basement, bedroom or any other location that is convenient for you but out of direct line of sight from prying eyes. The location of the gun safe is very important.
- 4.Manufacture requires the safe is secured to the floor to ensure safe does not tip over in case of a flood.

Using a dolly capable of supporting the size and weight of your safe, move the safe to your desired location. Please take all necessary precautions to protect and prevent any damage to your flooring.

<u>HELPFUL</u>: TO DETERMINE WHETHER YOUR SAFE WILL MAKE IT THROUGH DOORWAYS, STAIRS, OR CORNERS, TAKE THE EMPTY SAFE BOX AND SEE IF IT WILL FIT ALL THE WAY THROUGH TO ITS FINAL LOCATION.

- 5.The safe should be installed adjacent to a side wall with minimal space on either side of the safe. Wherever possible, the safe should be flat against the wall and floor. Remove the baseboard and/or wall trim if necessary.
- 6.Always ensure the safe is in an isolated and dry area. Never place the safe in direct contact with a wet floor. When installing your safe on a concrete floor, use of a moisture/protective barrier is highly recommended. Failure to do so, or exposing the safe to chemicals or other adverse environments, may void the warranty.
- 7. If your safe seems un level, you may need to shim the bottom of the safe to prevent the door from swinging open too quickly, or closing on itself.

07. KEEPING YOUR SAFE DRY

We recommend placing a moisture/protective barrier between your safe and concrete floor to prevent any moisture, mildew and rust damage to the safe. Installing your safe in a place with climate control (heat in the winter and cooling in the summer) is highly recommended. In areas of high humidity or frequent temperature fluctuations (garages) it is recommend to take appropriate precautions to ward against moisture damage. We strongly encourage the use of an internal dehumidifier and/or desiccants to protect your contents from rust or mildew. Internal dehumidifiers should not be in direct contact with the side or back walls.

08. SHIPPING AND FEET REMOVAL

NOT APPLICABLE FOR 12 AND 18 GUN FIREPROOF SAFE - VPN 179498 & VPN 179499

<u>WARNING</u>: WHILE REMOVING THE BOLTS FROM THE FEET, BE SURE TO HAVE A PERSON HOLD AND STABILIZE THE SAFE TO KEEP IT FROM TIPPING, CAUSING INJURY, AND/OR DAMAGE TO THE SAFE AND SURROUNDING STRUCTURES.

WARNING: BEFORE REMOVING THE SHIPPING FEET, MAKE SURE THE DOOR IS CLOSED AND LOCKED. THE A SAFETY HAZARD UNTIL THE SAFE IS BOLTED DOWN OR SECURED PROPERLY. DOOR OF YOUR SAFE IS HEAVY AND PRESENTS A SAFETY AND TIPPING HAZARD

- 1. Upon receiving your safe, you may find it attached to shipping feet. The are secured from the underside of the safe by four bolts. Remove the four bolts that secure the safe to the feet using a wrench or 11/16" (17mm) socket.
- 2. Safe is shipped with door closed, however confirn door is closed and locked before proceeding with next step.
- 3. With a person stabilizing the safe, carefully tilt the safe to the left and pull the shipping feet on the right side away from the bottom of the safe.
- 4. With the shipping feet removed from one side of the safe, carefully lower the safe to the floor.
- 5. Follow the same procedure to remove the remaining shipping feet

